

FOR YOUR ARRIVAL IN INDIA

Your Airport *Transfer*

We'll be there when you land. Here's exactly how your transfer works, from booking to the moment you're in the car, so your arrival is calm, clear and comfortable.

1 IKAN name board, your name on it

Where expertise meets empathy.
Prepared for your arrival in India.

IKAN.COM

A smooth airport transfer is the easiest possible start to your move. From the moment you share your travel details to the moment your driver greets you at Arrivals, your IKAN consultant takes care of it. Here's how it works, and exactly how to find your driver on the day.

HOW IT WORKS



1 · Share your details

Flight, passengers and luggage, so we book the right-sized car



2 · We book your car

Sized for everyone and every bag, and confirmed back to you



3 · Car & driver details

Sent 12 to 24 hours before, by email and WhatsApp



4 · We meet you

Your driver is waiting at Arrivals with an IKAN name board



Why car & driver details arrive 12 to 24 hours before. Vehicles are allocated close to travel time, so the details you receive are always final and accurate, no last-minute changes. We'll send them by email *and* WhatsApp so they're on your phone when you land.



WHEN WE PICK YOU UP

Meeting your driver

After you collect your baggage and exit through the arrivals gate, head to the greeting area we'll have shared with you. Look for your driver holding an **IKAN name board with your name on it**.



Look for the name board

An IKAN board showing your name, in the Arrivals greeting area



Check the car

We'll have given you the colour, model & plate number



Your driver's name

Shared in advance, say hello and confirm it's you



Can't spot them?

Call the driver, or your consultant, both numbers are with you



DROP-OFFS & CHANGES

Drop-offs & flight changes

For a drop-off, your driver arrives at your address by the agreed time and calls or messages you on arrival, just allow a few minutes to load the luggage. And if your flight is **delayed or early**, there's no need to worry: send your consultant a quick message and the pick-up time is adjusted to match. We track major flight changes too, so we're usually a step ahead.

YOUR TRANSFER DETAILS, WE'LL FILL THESE IN

Date & flight	
Driver name & mobile	
Car & plate number	
Pick-up time	
Meeting point	



ON THE DAY

A few quick tips



Keep your phone on

Charged and reachable after landing, so your driver (and consultant) can reach you. A travel eSIM, bought and installed before you fly, gives you data the moment you land.



Save the numbers

Add your driver's and consultant's numbers to your phone before you fly, so they're ready when you arrive.

Anything at all you need on the day, we're one message away. Have a calm, comfortable arrival, welcome to India.

Your IKAN Relocations team

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